**From The Hard**Turnhoutseweg 22a
5541 NX Reusel
The Netherlands

Dear Customer,

I case you’re not happy with the product you received and want to return it please follow the following steps. Note: The costs of returning the product will be paid by the customer. The shipping costs of the new product will be paid by From The Hard.

* Contact us at FTH@YRBRND.com. Be sure to mention the order number and the reason you would like to return the product
* Return the product in a suitable shipping package. Make sure the package is thoroughly sealed.
	+ We strongly advice to ship the product with track and trace.
	+ Please add a copy of the invoice and a copy of this return notice with the reason of returning the product. Check one of the boxes below which describes your problem best.
* When returning the product please use the address stated at the bottom of the page.

I want to return my product because:

 I need a different size for the (product name)

 Please state the required size:

 The product(s) isn’t according to my expectations

 The product(s) is faulty

 Another reason:

 For more information about the return policy visit Fromthehard.com/delivery-and-returns.

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**When returning a product, please keep the following in mind:**

* Fill in the form as complete as possible.
* The reason for returning the product has to be made clear.
* All costs made for returning the items that we delivered, have to be paid by the consumer (excluding any agreements made with our customer service).
* Items/packages send with cash on delivery will be rejected.
* We cannot accept any items without the original hang tags, or items that show signs of use. (E.g. make up or perfume)
* We cannot accept any items that have been washed.
* If one or more mandatory fields have not been filled in, we cannot accept your return.
* More info about the return policies: Fromthehard.com/delivery-and-returns